



1201 18TH STREET, SUITE 210 DENVER, CO 80202

PRODUCT ADVISORY NOTICE

Date: November 26, 2019

Subject: ICP/ICC behavior when scanning multi-card ballots with misaligned instructional contests

Product: ImageCast Precinct 5.0.1, 5.0.2, 5.5.3-0002, 5.5.31.1
ImageCast Central 5.0.1.0001, 5.0.2.0001, 5.5.3.0002

NOTE: *The information contained in this document is for reference only. It is recommended that each jurisdiction consult with their state election authority with respect to applicable laws, regulations, procedures and other guidelines, which may influence how this information is used.*

Description:

A scenario exists with the ImageCast Precinct and ImageCast Central in Democracy Suite versions 5.0, 5.0-A, 5.5, 5.5-A and 5.5-B when ballots containing multiple instructional contests – specifically on multi-card ballots – where the Audit mark created with the saved image is incomplete. This behavior does not impact results tally.

Recommendation:

If instructional contests are unavoidable, there are several options when styling the ballot:

- 1) Ensure that the instructional contests are the first contests on the front side of the first card.
- 2) Avoid multi-card ballots.

Please contact your Dominion Voting customer service representative if you have any questions regarding this Product Advisory Notice.