

| Issue key | Status | Issue Type | EAC Priority | Summary | Description | SLI Comment | Hart Comment |
|-----------|-----------------------|------------|-----------------|---|---|--|--------------|
| HV24-13 | Discrepancy Addressed | Functional | 4-Insignificant | Verity Data/Build - Proposition Text Not Saving Properly During Election Creation | <p>Summary: When creating an election on the Verity Data/Build, the proposition text would occasionally disappear at random occasions. When a user enters text for a proposition and then navigates away from the page, the text would occasionally no longer be present when the user navigates back to the page containing the proposition text entry.</p> <p>Expected Results: During creation of an election, when the user navigates away from the proposition text entry screen, the proposition text entered should be preserved when returning to the entry screen.</p> <p>Observed Results: During creation of an election, when the user navigates away from the proposition text entry screen, the proposition text would occasionally disappear when returning to the entry screen.</p> | This has been sufficiently addressed in the latest build and firmware v 2.4.2. | |
| HV24-12 | Discrepancy Addressed | Functional | 4-Insignificant | Loss of Audio Clarity When Audio Speed Set to High | <p>Summary: On the Touch with access and Touch Writer with access. When the volume rate was modified to be "High", the audio would stutter and not be completely comprehensive to the voter. However when the audio was set to "Normal" or "Slow" the audio would play back as expected.</p> <p>Expected Results: When the audio rate was set to "High", the audio should play at a coherent rate which is comprehensible by the voter.</p> <p>Observed Results: When the audio rate was set to High, the audio from the headphones would not be completely coherent and would stutter when audio was played.</p> | This has been sufficiently addressed in the latest build and firmware v 2.4.2. | |
| HV24-8 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Insufficient information to set up the Relay wireless network | Insufficient user information for the jurisdiction to set up the wireless network appropriate to the available wireless carrier(s) for Relay. This information may be in the "Verity Relay Implementation Guide" which was referenced, but not delivered with the TDP. | This was addressed in the 10/18/19 TDP by the addition of the document "Verity_2.4_Verity_Relay Implementation Process 6673-010 D". | |
| HV24-7 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Verity Relay Implementation Guide missing from TDP | The document "Verity_2.4_Administrators Guide_Relay 6641-034 A00" section "Verity Relay network setup" references "Verity Relay Implementation Guide", which was not delivered with the TDP. | The 10/18/2019 TDP contains the document "Verity_2.4_Verity_Relay Implementation Process 6673-010 D", which fulfills the purpose of the referenced "Verity Relay Implementation Guide". | |
| HV24-6 | Discrepancy Addressed | Hardware | 3-Significant | Verity Controller ESD Failure | <p>Controller C1801827110 fail at -15Kv air discharge around power cable on back of device.</p> <p>Mitigation: Check all connections, reset Controller's tablet and power cycle Controller. Following ESD protocol at -15Kv air discharge around power cable on second strike caused the display screen to go dark with distorted red pixels.</p> <p>Controller C1801827110 was removed from testing and shipped back to Hart for analysis.</p> <p>Backup Controller C1801827210 was used to complete the test without issue.</p> | The steps provided in the RCA are sufficient corrective action based on the details of the analysis provided in the RCA. There are no changes specific to the TDP that SLI needs to verify as part of this corrective action. SLI has verified that a controller with appropriate rework passes the full ESD suite without issue, therefore, this issue is resolved. | |
| HV24-5 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Verity 2.4 COTS list is not current | Verity 2.4.X COTS List is titled 2.3.X COTS list inside the file and does not include the Relay component(s). | In the 10/8/19 TDP, the COTS list title was corrected and the Relay items were added. | |
| HV24-4 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Relay Theory of Operations doc contains outdated reference to Verity 2.2 | In the document "Verity Relay Theory of Operations 4005571 A03", there's an outdated reference to Verity 2.2. 5.5.2 Protections in Place states: "Only Verity 2.2 has support for Verity Relay." | This issue was corrected in v A.04 of this document. | |
| HV24-3 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Relay Theory of Operations doc references documents not delivered in TDP | <p>The document "Verity Relay Theory of Operations 4005571 A03" references documents that are not included in the TDP.</p> <p>--5.1 Physical Security and User Authentication states: "Please see the Verity Polling Place Operations Technical Reference Manual 6610-100, Appendix A: Polling Place Security."</p> <p>--5.2 Relay Host Network states: "Please see the Verity 2.2 Relay Technical Reference Manual (6600-012) Chapter 5..."</p> | The 10/18/2019 TDP contains the document "Verity_2.4_Verity_Relay Implementation Process 6673-010 D" | |
| HV24-1 | Discrepancy Addressed | PCA TDP | 4-Insignificant | Incorrect Version of Usability Impact Statement in TDP Trace document | The document "Verity 2.4 VVSG 1.0 TDP Trace" refers to "Verity Voting 2.3 Usability Impact Statement" several times rather than the 2.4 version. | This was corrected in the 10/8/19 TDP. | |