Improving U.S. Voting Systems



General Principles & Guidelines

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Principles

High Quality Design

High Quality Implementation

Design & Implementation Considerations

HIGH QUALITY DESIGN

- Is domain-specific
- Is organized around accurate election process specifications
- Focuses on preserving correct election processes in implementations
- Ensures designs can support clear evaluations in general

HIGH QUALITY IMPLEMENTATION

- Is about applying best-practices and high-quality engineering to create election technology
- Is organized around construction and reliability of election technology implementations



PRINCIPLE: HIGH QUALITY DESIGN

The voting system is designed to accurately, completely, and robustly carry out election processes.

GUIDELINES

- The voting system is designed using commonly-accepted election process specifications.
- The voting system is designed to function correctly under all realistic operating conditions.
- Voting system design supports evaluation methods enabling testers to clearly and easily distinguish systems that correctly implement specified properties from those that do not.



High Quality Design (1)

The voting system is designed to accurately, completely, and robustly carry out election processes.

GUIDELINE

The voting system is designed using commonly-accepted election process specifications.

- Functionality Support entire voting process and appropriate voting variations
- SW / HW Support integrity and maintainability of election processes and data
- **Telecom** Reliably and accurately transfer **voting-related information**



High Quality Design (2)

The voting system is designed to accurately, completely, and robustly carry out election processes.

GUIDELINE

The voting system is designed to function correctly under all realistic operating conditions.

- Functionality Ensure processes remain correct during all operations
- **SW / HW** Correct under **expected work-loads** encountered in realistic elections
- Telecom Correct when transmitting results remotely



High Quality Design (3)

The voting system is designed to accurately, completely, and robustly carry out election processes.

GUIDELINE

Voting system design supports evaluation methods enabling testers to clearly and easily distinguish systems that correctly implement specified properties from those that do not.

- Functionality Ensure correct processes / functions are clearly distinguishable from incorrect
 - SW Ensure are clearly distinguishable in software
 - HW Ensure are clearly distinguishable in hardware
 - **Telecom** Ensure are clearly distinguishable in **telecom-components**
 - **QA/CM Track** ability to clearly distinguish correct from incorrect processes and functions

PRINCIPLE: HIGH QUALITY IMPLEMENTATION

The voting system is implemented using high quality best practices. GUIDELINES

- The voting system is implemented using trustworthy materials and methods.
- The voting system is implemented using best practice user-centered design methods, for a wide range of representative voters and poll workers, including those with and without disabilities.
- Voting system logic is clear, meaningful, and well-structured.
- Voting system structure is modular, scalable, and robust.
- The voting system supports system processes and data with integrity.
- The voting system handles errors robustly and gracefully recovers from failure.
- The voting system performs reliably in intended environments.



High Quality Implementation (1)

The voting system is implemented using high quality best practices.

GUIDELINE

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The voting system is implemented using trustworthy materials and methods.

- Functionality In general, use trustworthy materials, methods, and standards
 - **SW** Use accepted languages, language tools, coding standards, etc.
- HW Use standards for climate-related, safety, and environmental HW testing
- **Telecom** Use standardized protocols, interfaces, and technologies
- **QA/CM** Use QA/CM methods consistent with recognized quality standards



High Quality Implementation (2)

The voting system is implemented using high quality best practices.

GUIDELINE

The voting system is implemented using best practice user-centered design methods, for a wide range of representative voters and poll workers, including those with and without disabilities.

- **Functionality** Support general system properties (accessibility, usability)
- **SW/HW/Telecom** architecture and components support application of best practices to
 - ensure representative users can meaningfully, easily, accurately, and safely perform necessary tasks using the system



High Quality Implementation (3)

The voting system is implemented using high quality best practices.

GUIDELINE

Voting system logic is clear, meaningful, and well-structured.

- **Functionality** Support general system properties (e.g., security, accuracy, ...)
- SW Support clear meaningful logic, simple modular organization, robust change
- HW/Telecom Support essential software operations / data integrity
- **QA/CM** Support logical / physical configuration control



High Quality Implementation (4)

The voting system is implemented using high quality best practices.

GUIDELINE

Voting system structure is modular, scalable, and robust.

- **Functionality** Support general system properties (e.g., security, accuracy, ...)
- SW/HW/Telecom architecture and components support
 - simple modular organization
 - scalability to new data formats
 - stable updates in software and hardware
 - sufficient resources for anticipated volume, scale, and complexity faced by system processes and data

QA/CM – Support configuration control over enterprise architecture

TGDC Meeting September 11 – 12, 2017



High Quality Implementation (5)

The voting system is implemented using high quality best practices.

GUIDELINE

The voting system supports system processes and data with integrity.

- **Functionality** Support error detection and correction methods in general processing
- SW/HW/Telecom
 - avoid errors incompatible with election process accuracy
 - support error detection/correction methods in data storage/transmission
 - support built-in measurement, self-test, and diagnostic methods
- QA/CM
 - Support logical/physical configuration control over data storage media & archives



High Quality Implementation (6)

The voting system is implemented using high quality best practices.

GUIDELINE

The voting system handles errors robustly and gracefully recovers from failure.

- **Functionality** Use robust processing in general (active error handling, graceful recovery)
- SW Check for known errors; SW error handling; avoid SW single points of failure
- **HW/Telecom** Perform appropriate error handling; avoid single points of failure



High Quality Implementation (7)

The voting system is implemented using high quality best practices.

GUIDELINE

The voting system performs reliably in intended environments.

In intended environments wherein a system is stored, transferred, and used AND Under environmental conditions – temperature, humidity, vibration, shock, electro-magnetic, or other relevant stressors...

- Functionality Ensure all processes remain correct
- SW Ensure logic and data remain correct
- HW/Telecom
 - ensure reliable performance
 - ensure pervasive accuracy, durability, reliability, structural & operational integrity, safety

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Questions?

Many thanks to the NIST team for their time and efforts.