

After Action Reports

Line Management Analysis

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CHESTER COUNTY, PA

Live, Work and Thrive

The Balancing Act

- Long lines in high turn-out elections
- Meeting the expectations of the PA Election Code
- Balancing the resources available
- Improved overall voter experience



About Chester County

- ~350,000 registered voters
- 228 precincts of varying sizes
- Primarily paper (hand marked) ballots with optical scanners. Plus 1 DRE machine in each.
- Eight elections in a four-year cycle
 - Four Primary
 - Four General
- Voter turn-out varies greatly from election to election
- ~1200 poll workers (average of 5 per precinct)



Collecting the Data

- Modeled after Caltech/MIT research, we are collecting data from each precinct to show the number of voters in line at the top of each hour.
- From this, we can deduct if the resources at that precinct are adequate.
- Because no election is the same, the data collection may take a few years to fine tune, but we can make educated forecasts.



Sample #1

Election Date: 11/07/2017	
# of Lines:	2
First Voter:	7:01 am
Last Voter:	7:50 pm
Total Voters:	696

Line		
Range:	A-L	M-Z
7:00 AM	10	1
8:00 AM	9	3
9:00 AM	2	10
10:00 AM	0	0
11:00 AM	0	0
12:00 PM	0	0
1:00 PM	0	0
2:00 PM	0	0
3:00 PM	0	0
4:00 PM	0	2
5:00 PM	2	0
6:00 PM	0	0
7:00 PM	2	1
8:00 PM	0	0

30% turnout

Morning Rush



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Sample #2

Election Date: 05/15/2018	
# of Lines:	1
First Voter:	7:00 am
Last Voter:	8:00 pm
Total Voters:	395

Line Range:	A-Z
7:00 AM	4
8:00 AM	0
9:00 AM	5
10:00 AM	0
11:00 AM	3
12:00 PM	6
1:00 PM	3
2:00 PM	3
3:00 PM	5
4:00 PM	5
5:00 PM	8
6:00 PM	3
7:00 PM	5
8:00 PM	0

16% turnout

Small line all day



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Numbered List of Voters

	List of Voters	Ballot #	List of Voters
	1 Jane Smith	D1	51
	2 Tom Smith	R1	52
	3 James Wright	R2	53
	4 Tony Tiger	D2	54
8am-	5 Albert Johns	D3	55
	6 Jack Stevens	R3	56
9am-	7 Steven Jackson	R4	57
	8 Tonya James	R5	58
	9 Cynthia Thomas	D4	59
	10 Jane Doe	D5	60
	11 John Doe	D6	61
10am-	12 Ingrid King	R6	62
	13		63
	14		64



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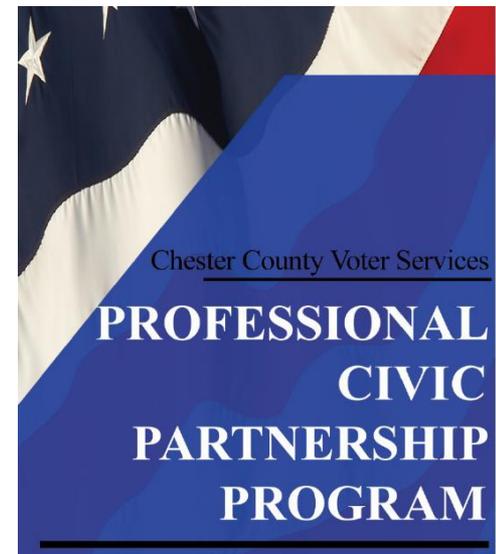
Technology & People

- Technology like “e-poll books” will absolutely help at check in.
- When deciding between hand marked paper ballots and a kiosk-type machine, counties must consider line management.
- There will be a learning curve for both poll workers and voters as new technology is introduced.
- Our poll workers will remain our most critical resource and asset to the voting experience.



Taking the Show on the Road

- Civic Partnership with businesses
- Rotaries and other clubs
- College students
- High school students
- In precinct surveying



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Thank you

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