Who Am I and Where Have I Been?

- Joined FVAP in 2010
  - Dir. Of Voting Assistance
  - Deputy Dir. Of Technology Programs
- Local election official in Florida & Texas
- Exec. Director of the Election Technology Council (ETC)
What Is UOCAVA
The *Uniformed and Overseas Citizens Absentee Voting Act* of 1986, or *UOCAVA*, allows certain U.S. citizens to apply to register and vote absentee in elections for Federal office.

Citizens covered under *UOCAVA* include:

1. Members of the Uniformed Services or Merchant Marine who are absent from their voting jurisdiction due to their service.
2. Dependents of members of the Uniformed Services or Merchant Marine who are absent from their voting jurisdiction with the member.

**Note:** Uniformed Service members and their eligible family members residing in their voting jurisdictions are not covered under *UOCAVA*. 
Help America Vote Act (HAVA), 2002
- Required States to notify voters the reasons for rejecting a registration application or absentee ballot request

Military and Overseas Voter Empowerment (MOVE) Act, 2009
- Requires States to make voter registration and absentee ballot applications available electronically
- Requires ballots to be sent 45 days prior to an election
- Ballot applications good for one election cycle
Who are our voters?

More than 5.7 million U.S. citizens living, studying, and working overseas (2.6 million can vote*)

1.3 million absent members of the Uniformed Services and Merchant Marines

700,000 plus eligible family members of the Uniformed Services and Merchant Marine

* They are 18+ years old
FVAP Voting Assistance Center

- Internally staffed by FVAP employees
- Subject matter experts for both locals & State election officials
- Nearly 40,000 inquires
What Were Customers’ Concerns?

![Bar chart showing the number of requests by subject.]

- ETS: 12829
- FPCA: 10514
- FWAB: 1920
- General: 1920
- Update contact information: 218
- State and Local Election Official: 812
- Materials Request: 164
- Other: 88
- Research: 56
- State Ballot: 2172
- VAOs: 3088
- Voting Process: 2044
- Website Issues: 151

Total: 34,666

Note: Excluding Web Requests
Audience Overview

Sessions:
- Super Tuesday: 27,497
- Election Day: 105,166

- Total Sessions: 3,935,955
- Total Users: 2,812,657
- Total Pageviews: 11,425,474
- Pages/Session: 2.90
- Avg. Session Duration: 00:03:56
- Bounce Rate: 43.42%

- % New Sessions: 71.24%
Audience Geography – Top Ten States

1. California 268,066 (12.10%)
2. Virginia 157,254 (7.10%)
3. Florida 149,602 (6.75%)
4. Texas 146,810 (6.63%)
5. New York 129,755 (5.86%)
6. Georgia 117,680 (5.31%)
7. North Carolina 105,956 (4.78%)
8. Pennsylvania 90,651 (4.09%)
9. District of Columbia 87,749 (3.90%)
10. Illinois 74,176 (3.35%)
## Behavior – Top External Referrals

<table>
<thead>
<tr>
<th>排名</th>
<th>网站</th>
<th>全部访问量</th>
<th>访问量</th>
<th>百分比</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.</td>
<td>registertovote.ca.gov/</td>
<td>723,858</td>
<td>68,296</td>
<td>9.44%</td>
</tr>
<tr>
<td>2.</td>
<td>ny.secureballotusa.com/ny_loginselection.action</td>
<td>723,858</td>
<td>34,633</td>
<td>4.78%</td>
</tr>
<tr>
<td>3.</td>
<td>move.elections.il.gov/</td>
<td>723,858</td>
<td>31,553</td>
<td>4.36%</td>
</tr>
<tr>
<td>4.</td>
<td><a href="http://www.mvp.sos.ga.gov/">www.mvp.sos.ga.gov/</a></td>
<td>723,858</td>
<td>28,489</td>
<td>3.94%</td>
</tr>
<tr>
<td>5.</td>
<td>wei.sos.wa.gov/agency/osos/en/pages/myvote.aspx</td>
<td>723,858</td>
<td>26,311</td>
<td>3.63%</td>
</tr>
<tr>
<td>6.</td>
<td>ohio.overseasvotefoundation.org/vote/home.htm</td>
<td>723,858</td>
<td>20,457</td>
<td>2.83%</td>
</tr>
<tr>
<td>7.</td>
<td>dos.myflorida.com/elections/</td>
<td>723,858</td>
<td>19,435</td>
<td>2.69%</td>
</tr>
<tr>
<td>8.</td>
<td><a href="http://www.votetexas.gov/">www.votetexas.gov/</a></td>
<td>723,858</td>
<td>17,648</td>
<td>2.44%</td>
</tr>
<tr>
<td>9.</td>
<td>newyork.overseasvotefoundation.org/vote/home.htm</td>
<td>723,858</td>
<td>15,572</td>
<td>2.15%</td>
</tr>
<tr>
<td>10.</td>
<td><a href="http://www.sos.ca.gov/elections/">www.sos.ca.gov/elections/</a></td>
<td>723,858</td>
<td>15,521</td>
<td>2.14%</td>
</tr>
</tbody>
</table>
New Marketing— The Commanders Video "Lead The Vote"

MEMORANDUM FOR SECRETARIES OF THE MILITARY DEPARTMENTS
CHAIRMAN OF THE JOINT CHIEFS OF STAFF
UNDER SECRETARIES OF DEFENSE
DEPUTY CHIEF MANAGEMENT OFFICER
CHIEFS OF THE MILITARY SERVICES
CHIEF OF THE NATIONAL GUARD BUREAU
COMMANDANT OF THE COAST GUARD
COMMANDERS OF THE COMBATANT COMMANDS
ASSISTANT SECRETARY OF DEFENSE FOR LEGISLATIVE AFFAIRS
ASSISTANT TO THE SECRETARY OF DEFENSE FOR PUBLIC AFFAIRS
DIRECTORS OF THE DEFENSE AGENCIES
DIRECTORS OF THE DOD FIELD ACTIVITIES

SUBJECT: Command Emphasis of Voting Assistance Efforts to Support Service Members and Their Families this Election Season

As commanders and leaders, you play an important role in communicating Department of Defense policies and sharing important resources to enhance the well-being of Service members. With this in mind, the Department created a video for military leaders at all levels, encouraging them to provide the required support of voting assistance programs.

The short video is an efficient and effective way to convey the Department’s longstanding policy of providing voting assistance and encouraging military awareness of the electoral process. This video can be found at www.FVAP.gov/leadthevote. I encourage you to watch the video and share it with your peers and personnel under your command.

For the November 8, 2016, election, Americans at home and abroad will once again have the opportunity to exercise democracy’s most important right, the right to vote. Many of these votes will be cast using an absentee ballot. Every day, your efforts and the efforts of the men and women under your command make this country safer and its people more secure. No matter where you are in the world and no matter for whom you chose to vote, the Department is committed to ensuring that those in uniform, and their family members, have the opportunity to exercise the very privilege they fight to defend.

I am confident you share my goal of empowering Service members and assuring them that the Department supports their right to vote. Thank you for your continued leadership, support, and engagement in the success of all voting assistance efforts.

[Signature]

Learn more: https://goo.gl/UWwG5K
Social Media Marketing

- For every DOLLAR spent on Facebook, we reached 17 voters!
- Facebook ads reached 4.5 MILLION people!
- Connect with State & locals
- Voters loved our “I Voted from...” stickers
I voted today from Madrid...if you have questions about voting in Spain, contact Madrid's Voting Assistance Officer at voteMadrid@state.gov.
WHERE IN THE WORLD ARE VOTING-AGE AMERICANS?

EVERYWHERE. CANADA HAS THE MOST.

Top 10 International Cities with Voting-Age Americans:

1. VANCOUVER - 183,155
2. TEL AVIV - 102,443
3. TORONTO - 78,371
4. LONDON - 61,490
5. MONTREAL - 44,597
6. SAN JOSE - 44,491
7. QUEBEC - 39,002
8. TOKYO - 36,502
9. HONG KONG - 36,043
10. MELBOURNE - 27,709
Workshops In the Field

US Training Workshops

Foreign Training Workshops
Recent & Upcoming Research
Research – International Mailing Systems

**ESTIMATED BALLOTS NOT RECORDED**

<table>
<thead>
<tr>
<th>All Countries</th>
<th>Developed Countries</th>
<th>Developing Countries</th>
</tr>
</thead>
<tbody>
<tr>
<td>91,542</td>
<td>74,621</td>
<td>16,920</td>
</tr>
<tr>
<td>17,328</td>
<td>10,986</td>
<td>6,342</td>
</tr>
</tbody>
</table>

- Blue: Ballots Recorded
- Red: Ballots Not Recorded
Policy Brief #1 – Automatic Voter Registration

- A hot topic in many States
- Highlights the benefits and considerations
- Starts the conversation
- Sent out December 2016
Policy Brief # 2– Never Resided Voters

- Many Never Resided voters contacted us for help in 2016
- Highlights the benefits and considerations
- Starts the conversation
- Released Spring 2017

We always welcome new ideas for policy research related to UOCAVA!
The Other Front Line:
State & Local Election Officials
Voting Assistance Guide

- New coordination procedures
- Standardized content
- Plain language principles
Electronic Transmission Service (ETS)

- ETS remains a difficult service to maintain
- FVAP looking to narrow scope in 2018
- Will seek input from election officials through the Council of State Governments (CSG)
Form Updates

- New FPCA & FWAB forms coming in 2018
- 105 Comments Received for FPCA changes; 71 for FWAB
- All comments reconciled prior to final Federal Register notice
Voter Information
Federal Write-In Absentee Ballot (FWAB)

1. Who are you?
- I am on active duty in the Uniformed Services or Merchant Marine - OR - I am an eligible spouse or dependent.
- I am an active National Guard member or State elector.
- I am a U.S. citizen living outside the country, and I intend to return.
- I am a U.S. citizen living outside the country, and I have never lived in the U.S.
- I am a U.S. citizen living outside the country, and my intention is to return.

First name: [Name]
Middle name: [Name]
Last name: [Name]
Social Security Number: [Number]

2. What is your address in the State or Territory where you are registered to vote?
- Street (P.O. Box): [Address]
- City, town, village: [Location]
- State: [State]

3. Where are you now? You must give your CURRENT contact information to receive your voting materials.
- Your current address: [Address]
- Your mailing address is [Address]
- Contact information: [Information]
- Email: [Email]
- Phone: [Phone]
- Fax: [Fax]

4. What is your voting preference?
- [Options]
- Your political party for primary elections: [Party]

5. What additional information or State requirements must you provide?
- [Information]

6. You must read and sign this statement.
- [Signature]

To find out more about specific candidates and races in the upcoming election, go to www.frap.gov.

Instructions
Use this Backup Ballot if you do not receive an absentee ballot from your State 30 days before the election. The Backup Ballot can be used to vote for federal offices. Legal residents of American Samoa, Guam, Puerto Rico, and the U.S. Virgin Islands may vote for all federal offices in the primary election, but only Delegate or Resident Commissioners in the general election. State laws vary about using it for other elections like Governor or Mayor. Learn more online at FWAP.gov.

Write in the name of the political party of the candidate you choose. Do NOT write in your name or Social Security Number on the ballot.

Candidates for federal offices:
- President and Vice President
- U.S. Senator
- U.S. Representative, Delegate, or Resident Commissioner to Congress

Candidates for non-federal offices:
- [Information]

Ballot Initiatives:
- [Information]
Going Forward
2017 Program Milestones

- July 2017: Report to Congress
- August 2017: Adoption of new FPCA and FWAB
- January 2018: Kickoff of Voting Assistance Officer Workshops
Questions?

FVAP.gov
1800-438-VOTE (8683)
@fvap.gov