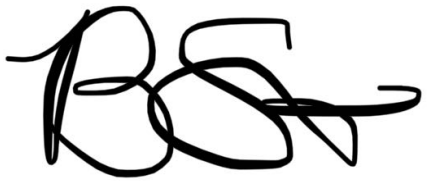
United States Election Assistance Commission

Certificate of Conformance

KNOWiNK Poll Pad v4.3.2

The electronic poll book identified on this certificate has been evaluated at an accredited test laboratory for conformance to the Voluntary Electronic Poll Book Certification Requirements, Version 1.0 (VEPBCR 1.0). Components evaluated for this certification are detailed in the attached Scope of Certification document. This certificate applies only to the specific version and release of the product in its evaluated configuration. The evaluation has been verified by the U.S. Election Assistance Commission in accordance with the provisions of the EAC's Election Supporting Technology Evaluation Program Manual, Version 1.0 and the conclusions of the testing laboratory in the test report are consistent with the evidence adduced. This certificate is not an endorsement of the product by any agency of the U.S. Government and no warranty of the product is either expressed or implied.

Product Name	Poll Pad
Model or Version	4.3.2
Test Laboratory	SLI Compliance
EAC Certification Number	KNO-EPB-PP-4.3.2
Date Issued	November 4, 2026



Brianna Schletz, Executive Director

Scope of Certification Attached

Manufacturer:	*KNOWiNK, LLC*	**Laboratory:**	*SLI Compliance*
System Name:	*Poll Pad v4.3.2*	**Standard:**	*VEPBCR v1.0*
Certificate ID:	*KNO-EPB-PP-4.3.2*	**Date:**	*11/04/2026*

Scope of Certification

This document describes the scope of the validation and certification of the system defined above. Any use, configuration changes, revision changes, additions, or subtractions from the described system are not included in this evaluation.

Significance of EAC Certification

An EAC certification is an official recognition that an electronic poll book (in a specific configuration or configurations) has been tested to and has met an identified set of Federal electronic poll book standards. An EAC certification is **not**:

- An endorsement of a Manufacturer, electronic poll book, or any of the system's components.
- A Federal warranty of the electronic poll book or any of its components.
- A determination that an electronic poll book, when fielded, will be operated in a manner that meets all HAVA requirements.
- A substitute for State or local certification and testing.
- A determination that the system is ready for use in an election.
- A determination that any particular component of a certified system is itself certified for use outside the certified configuration.

Representation of EAC Certification

Manufacturers may not represent or imply that an electronic poll book is certified unless it has received a Certificate of Conformance for that system. Statements regarding EAC certification in brochures, on websites, on displays, and in advertising/sales literature must be made solely in reference to specific systems. Any action by a Manufacturer to suggest EAC endorsement of its product or organization is strictly prohibited and may result in a Manufacturer's suspension or other action pursuant to Federal civil and criminal law.

Manufacturer Information

Organization Name:	KNOWiNK, LLC
Organization Type:	Corporation
Technical Representative:	Mitch Milleville, Director of Certification
Management Representative:	Steele Shippy, Chief Strategy Officer
Website:	www.knowink.com

System Information

System Name:	Poll Pad v4.3.2
System Model/Version:	v4.3.2
Project Code:	KNO-EPB-PP-4.3.2
Application Date:	May 11, 2026
Test Report Date:	November 3, 2026
Certification Date:	November 4, 2026

System Overview

The **KNOWiNK Poll Pad® v4.3.2.** electronic poll book system consists of ePulse, an election management suite designed to give administrators real-time access to monitor their election as a whole, and Poll Pad, a solution that provides electronic voter check-in and verification processes for election authorities.

ePulse is an election management suite designed to give administrators real-time access to monitor their election as a whole. All Poll Pads connect to this central hub where voter check-in data is securely transferred via WiFi or cellular networks in near real time. This tool allows for administrators to oversee the operation of individual precincts and Poll Pads.

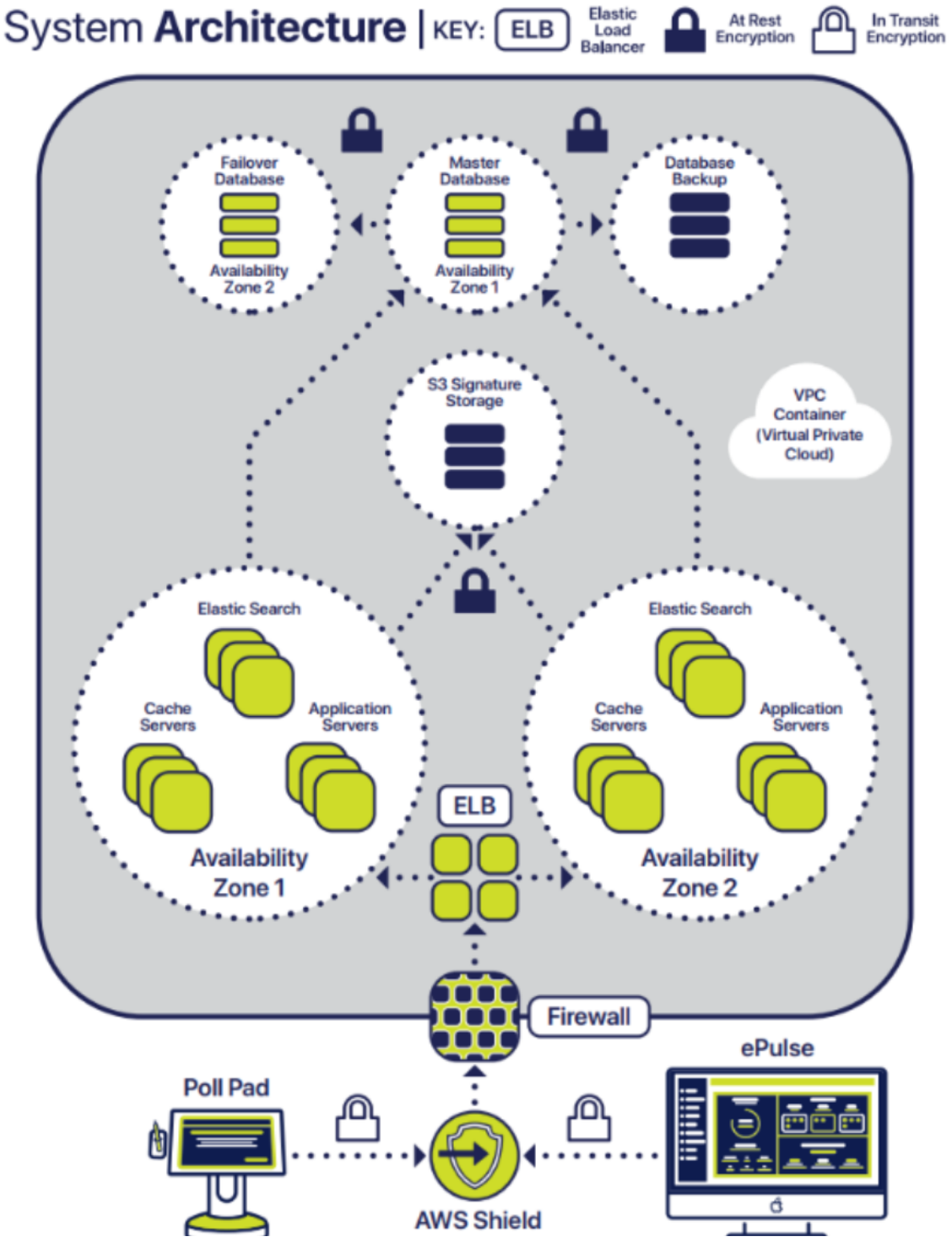
The **Poll Pad®** solution provides an electronic voter check-in and verification process. All Poll Pads connect to the ePulse central hub where voter check-in data is securely transferred via WiFi or cellular networks in near real time.

Cisco Meraki is used by KNOWiNK Poll Pads in two ways: to provide Wi-Fi access for the Poll Pads to download election files, Poll Pad data, iOS updates and application (app) updates. Also, Mobile Device Management (MDM) allows KNOWiNK and election administrators to control, secure policies on Poll Pads, and manage apps, including the Poll Pad app.

Mosyle Fuse provides unified Mobile Device Management (MDM) and security solutions specifically for Apple devices (macOS, iOS, iPadOS) enabling automated deployment, app management, security configuration, identity management, and monitoring.

The **Mobile Device Management (MDM)** networks are where you can manage each of your Poll Pad devices directly. From the MDM network, you are able to manage the Poll Pad app, control restrictions and device settings, remotely locate, lock and/or wipe the device if it were to become lost, and control system level functions on the device such as shutdown/reboot of the device, and installing iOS updates.

System Diagram



Language Capability

English is the officially supported language of the system. Jurisdictions may upload additional language translations.

Note: English was the primary language utilized in testing. The newly added languages of Malay and Pashto were verified and utilized to check-in voters.

Components Included

This section provides information describing the components and revision level of the primary components included in this certification.

Software/Firmware

Manufacturer	Software Name	Model/Version
Proprietary		
KNOWiNK	Poll Pad	4.3.2
KNOWiNK	ePulse	4.3.2
KNOWiNK	iSync Drive	iSD-110
COTS		
Apple	iOS 26.5	26.5, 26.5.1
Apple	iOS 26.6	26.6, 26.6.1
Apple	iOS 18	18.7.9
Cisco	Meraki	N/A, SAAS Application
Mosyle	Fuse MSP	N/A, SAAS Application

Hardware

Manufacturer	Hardware Name	Model/Version
Proprietary		
KNOWiNK	Flip Stand for iPad	65101
KNOWiNK	iSync Drive	iSD-110
KNOWiNK	Kiosk Stand Folding Flip Stand	65109
KNOWiNK	No Printer Flip Stand for iPad Stand	65103
KNOWiNK	Scanning Tray	ISP103B- KN2-1
KNOWiNK	USB-C Encoder/iOS Reader	iR301-UD-C
KNOWiNK	USB-C Encoder Hub	PPHUB1
COTS		
Apple	iPad	Gen 7 (iOS 18 only)
Apple	iPad	Gen 8
Apple	iPad	Gen 9
Apple	iPad	Gen 10
Apple	iPad	Gen 11
Apple	Mac Mini	MMFJ3LL/A
AI Data	Stand for iPad	i360
AI Data	Styluses	ISP-1010-KNO
Bixolon	Thermal Printer	SRPQ302BtK (printer) SRPQ300B (printer battery)
Brother	Mobile Thermal Printer	PJ763MFI
Brother	Mobile Thermal Printer	PJ863MFI

Manufacturer	Hardware Name	Model/Version
Cambrionix	Thundersync	X2 ThunderSync 3-16
Cradlepoint	Router	IBR600-LPE
Epson	Thermal Printer	TM-L100
FEITAN	Encoder/iOS Reader	iR301
Nanuk	Carrying Case	910
Nanuk	Carrying Case	918
Nanuk	Carrying Case	920
Nanuk	Carrying Case	925
Star Micronics	Thermal Printer	TSP650ii
Star Micronics	Thermal Label Printer	TSP700II
Star Micronics	Thermal Printer	mC-Print3 / MCP31CBi
Star Micronics	Thermal Printer	MC-Print3 / MCP31Ci
Star Micronics	Mobile Thermal Printer	SM-S230i

System Limitations

Poll Pad v4.3.2 has been internally tested by KNOWiNK, up to the following limitations:

System Characteristic	Boundary or Limitation
Device Capacities	
Voter Capacity	11,000,000
Voter Signature Files	2,500,000
Check-Ins	1,000 per device per 8-hour day

Scope of Testing

As prescribed under Version 1.0 of the Voluntary Electronic Poll Book Certification Requirements, this test project was conducted as a modification to a previously EAC-certified system, specifically KNOWiNK Poll Pad v4.2.1. The modified system, Poll Pad v4.3.2, was evaluated to determine continued conformance with all applicable functionality, security, and accessibility requirements.

Consistent with modification procedures, testing activities were scoped to include:

- **Delta Analysis**: Targeted analysis of all modified components, features, and code changes introduced to verify correct implementation and conformance with applicable requirements.
- **Regression Testing**: Testing of previously certified functionality and requirements impacted by the modification to ensure that no unintended effects or degradations were introduced.
- **Integration Testing**: Testing of the fully configured electronic poll book to ensure that all components, including modified and unmodified elements, operate together as intended.

This evaluation included all requirements affected by the modification, as well as any dependent or interfacing requirements necessary to demonstrate overall system compliance. Affected requirements are documented in the "Applicable Requirements" column of the following table.

Based on the results of this modification test project, the KNOWiNK Poll Pad v4.3.2 electronic poll book was determined to sufficiently conform to all applicable requirements, maintaining its compliance with program requirements.

Modification Testing – Poll Pad

Modification Type	High-Level Description	Applicable Requirements
Enhancement	Poll Worker Module redesign	1.5.5, 2.1.2, 3.1.1
New Feature	New device performance diagnostic tool	1.4.1, 1.4.2, 1.5.3
Enhancement	Vote By Mail ballot reissue workflow enhancement	1.2.2.2, 1.2.5, 1.3.1.3
Enhancement	Language Updates	3.5.1, 3.5.2, 3.5.3
New Feature	Printer Templates: New File Structure Support	1.2.5, 1.3.1.3
Enhancement	Menu and UI Improvements	3.2.9.1, 3.3.1.1-B, 3.3.1.2-A, 3.3.1.2-B, 3.3.1, WCAG 2.2.2.1
Enhancement	Numerical Field Keyboard Update	1.2.1, 1.2.2.2, 1.2.2.4, 1.2.4, 1.3.2
Enhancement	Toolbar Popover Visual Correction	1.5.5
Minor Bug	Stability improvement in Demo Mode	1.5.5

Modification Type	High-Level Description	Applicable Requirements
New Feature	Printing Support for Brother PJ8 Thermal Printer	1.2.5, 1.3.1.3
New Feature	Poll Worker Scheduling	1.5.5
Change Request	Add DOB to Voter Signature Page	1.2.1.4
Minor Bug	Edit Voter | Jurisdiction Details Retained After Address Navigation	1.5.5, 1.2.2.1
Minor Bug	Add/Edit Voter | Voter Name Missing on Wrong Location Screen and Receipt	1.5.5, 1.2.2.1, 1.2.2.2, 1.2.2.3
Minor Bug	Add/Edit Voter | Jurisdiction Screen Incorrectly Triggered for In-Jurisdiction Voters	1.5.5, 1.2.2.1, 1.2.2.2, 1.2.2.3
Minor Bug	Menu and Advanced Search options now consistently reflect configuration settings	1.1.2.2-B, 1.5.5
Minor Bug	Summary Report V2 | Resolve Filtering, Counts, & Display Issues	1.1.2.2-B

Modification Testing – ePulse

Modification Type	High-Level Description	Applicable Requirements
Bug	Account Settings | Unable to navigate to Poll Pad Setup	1.5.5
Change Request	Add/Edit Voter: added identification options to state registration and attester workflows	1.2.2
Change Request	Audit Logs: expanded audit log coverage for administrative actions	2.6.1
Bug	Election data export: corrected first-time package generation	1.5.5
Change Request	Exporter | Check-in Signatures | Add select to export by ID options	1.5.5
Story	Exporter: added export options for a state-specific report	1.2.2
Story	Exporter: updated a state-specific voter export format	1.2.2
Change Request	Importer: added a voter eligibility option to a state-specific importer	1.2.2
Change Request, Story	Importer: added a new state voter file parser	1.2.2, 1.5.5
Story	Importer: poll worker import now restores previously removed records found in the import file	1.2.2
Change Request	Importer | Polling Place with Overrides | Add Party field to Polling Place with Overrides importer	1.2.2
Bug	Importer: corrected record timestamps for supplemental imports	1.2.2, 1.5.5
Bug	Importer: corrected processing of the final batch in large voter file imports	1.5.5
Change Request	Importer: improved performance for large voter file imports	1.2.2
Bug	Importer: corrected voter status mapping for a state-specific importer	1.2.2
Change Request	Importer: added district split options for state-specific imports and election creation	1.2.2, 1.5.5
Story	Importer: added a polling place option to a state-specific supplemental importer	1.2.2

Modification Type	High-Level Description	Applicable Requirements
Change Request	Importer: added polling place file support to a state-specific importer	1.2.2
Bug	Importer: updated a state-specific importer to match a revised file layout	1.5.5
Bug	Importer: resolved a file import error in a hosted environment	1.5.5
Story	Languages | Add Malay and Pashto	3.5.1
Story	Logs | Add Status Logs to Epulse	2.6.1
Story	Logs: improved logging and performance for a state-specific voter certificate feature	2.6.1
Change Request	Added an in-application link to KNOWiNK customer support resources	1.5.5
Change Request	Oaths | Create Curbside oath type	1.5.5
Story	Oaths | Create suppress oath if poll worker property	1.5.5
Change Request	Receipt Printing | Allow Poll Pad configs to be assigned to receipt templates	1.2.5
Change Request	Reporting | Add/Edit Voter Miscellaneous Customized answers report	1.5.5
Bug	Reporting: corrected oath signature images and assister fields in a combination report	1.5.5
Story	Reporting | Create Absentee ballot scanned report	1.5.5
Change Request	Reporting | Create Early Voting Turnout by Split report	1.5.5
Story	Reporting | Create report for Party Change feature	1.5.5
Bug	Reporting | Early Voting Turnout by Split report generates multiple rows	1.5.5
Change Request	Reporting | Statement of Ballots (STOB) | Various Enhancements	1.5.5
Change Request	Reporting: added a voter assistance report	1.5.5
Change Request	Reporting | Voter Change of Party | Add Change of Party oath text to report	1.5.5
Story	Reporting | Voter Oaths | Add 'Curbside' oath signature	1.5.5
Story	Reporting | Voter Turnout by Ballot Party | Export files do not match reporting display	1.5.5
Bug	Reporting: custom field oath signatures now populate in reports	1.5.5
Story	Security: authorization handling improvements	2.5.4
Story	Security: resolved third-party security vulnerabilities (CVEs)	2.5.4
Story	Security: input validation hardening	2.5.4
Bug	Security: corrected permission handling for administrative accounts	2.1.5
Story	Security: added support for an additional secured device communication configuration	2.5.4
Change Request	Security: added permission controls for an administrative module	2.1.5
Bug	Security: corrected default permission enforcement for new user accounts	1.5.5, 2.1.3, 2.1.6
Story	Security: added granular permission controls for Poll Pad screens	2.5.4

Modification Type	High-Level Description	Applicable Requirements
Bug	Election data packages: corrected a package generation failure	1.5.5
Bug	Election data packages: corrected status reporting when package generation fails	1.5.5
Story	Statuses: added a configuration option for absentee statuses	1.5.5
Bug	Statuses | Creating Voter Status does not save because "Show on Absentee Scanner" is neither visible nor set	1.5.5
Bug	Statuses | Hide ID Method setting not reverting to Default when "Reset to Defaults" clicked	1.5.5
Bug	Sync: corrected an error when viewing sync job details	1.5.5
Bug	Sync: corrected election data package assembly	1.5.5
Bug	Sync Engine | Correct Precincts Unassigned to Polling Places	1.5.5
Bug	Sync Engine | Dashboard | Election Day page not auto-refreshing	1.5.5
Bug	Sync Engine | Edited Voters Classified as Added Voters	1.5.5
Story	Sync Engine | Implement Force generate Sync Package button within ePulse	1.5.5
Story	Sync: improved sync job logging	1.5.5
Bug	Sync: corrected device assignment updates after imports and profile edits	1.5.5
Story	Sync: support for a new device performance diagnostic tool	1.5.5
Bug	Sync: corrected a device count display	1.5.5
Bug	Sync: corrected poll worker polling place assignment in election data packages	1.5.5
Bug	Sync: corrected inclusion of voter status reason in the initial device data package	1.5.5
Bug	Sync Engine | Remediate Address Post-Direction on Data Downsync from ePulse	1.5.5
Bug	Sync Engine | Set the edited value on voter to true for edited records sent from Poll Pad	1.5.5
Story	Sync: added configurable poll worker sign-in options	1.5.5
Story	Sync: added support for removing ballot type records	1.5.5
Bug	Sync: improved reliability when processing large voter status files	1.5.5
Story	Voters: added voter status change history	1.2.2
Bug	Voters | Custom fields not stored from Edit records	1.5.5
Bug	Sync Engine | Polling Place and Config Changes Made On Super Admin Not Applied Upon Initial Import	1.5.5
Bug	Sync: corrected date of birth retention during sync	1.2.2
Bug	Election data packages: performance and memory improvements for large elections	1.2.2, 1.5.5

Modification Type	High-Level Description	Applicable Requirements
Bug	Sync Engine | Polling Place And/OR Election Changes Made To Pads Selected With Check Boxes Do Not Generate Sync File	1.5.5
Bug	Sync: corrected prompt button ordering in election sync files	1.5.5
Bug	Importer: corrected an administrative device import error	1.5.5
Bug	Performance: check-in synchronization performance improvements	1.2.2
Bug	Importer: corrected absentee data field mapping	1.2.2, 1.5.5
Bug	Importer: memory optimization for supplemental voter imports	1.2.2, 1.5.5
Bug	Sync: added a configuration option for signature synchronization	1.2.2
Bug	Sync: corrected display of custom ID fields on added voter records	1.5.5
Bug	Sync: check-in synchronization reliability improvements	1.5.5
Bug	Sync: corrected sync schedule continuity	1.5.5
Bug	Poll Worker Sign-Ins report: auto checkout filter inaccurate after pad sync post auto sign-out	1.5.5
Bug	Poll Worker Sign-Ins: pad sync attaches sign-out signatures to auto checkout records after bulk auto sign-out	1.5.5
Bug	Sign-on: corrected a single sign-on configuration error	1.5.5
Bug	Election Creation | 'Transfer all pads' does not assign account's pads to the newly created election	1.5.5
Bug	Updated system monitoring configuration	1.5.5
Bug	Oaths disappearing from Poll Pad App	1.5.5
Change Request	Exporter: added party to a state-specific voter history report	1.5.5
Change Request	Add/Edit Voter: added a residency identification option for a jurisdiction	1.5.5
Change Request	Reporting | Include Voter Status option on Emergency Roster	1.2.2, 1.5.5
Defect	Corrected poll worker schedule synchronization following internal library upgrades	1.5.5
Epic, Story	Upgraded internal libraries and supporting packages	1.5.5, 2.5.8
Story	Signature data transfer improvements	1.5.5
Story	Sign-on: added support for an additional single sign-on provider	1.5.5
Bug	Reporting | Voter Turnout by Ballot Party | Add precinct sort and display all precincts	1.5.5
Story	Sync: improved accuracy of bulk status change processing	1.2.2, 1.5.5
Story	Printer Receipts: replaced the receipt template editor component	1.5.5
Story	Add/Edit Voter: added state-specific voter registration and residency ID workflows	1.5.5

Modification Type	High-Level Description	Applicable Requirements
Story	Importer: added a state-specific street rules parser	1.2.2, 1.5.5
Story	Exporter: added state-specific voter export files	1.2.2, 1.5.5