

Customer Advisory Notice

Date: May 4, 2026

Subject: Localized (Translated) Write-In selection text on the ImageCast X

Product: ImageCastX 5.19, 5.20

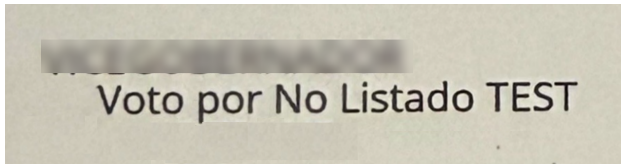
NOTE: The information contained in this document is for reference only. It is recommended that each jurisdiction consult with their state election authority with respect to applicable laws, regulations, procedures and other guidelines, which may influence how this information is used.

Description:

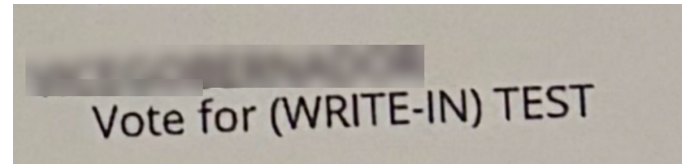
In certain situations, during operation of the ImageCast X Ballot Marking Device that produces a QR-coded ballot, the text that precedes the selection of the 'Write-in' choice may appear without translation. This does not affect the voter's ballot marking experience or the selections on the printed ballot.

Example: If a voter chose a non-English language and makes a write-in selection, the text that appears next to the write-in selection on the printed ballot may be in English instead of the selected language.

Write-in selection properly translated (Spanish):



Instead appears untranslated (English):



Recommendation:

This situation only occurs after election files are validated which happens after tabulator selection on the ICX-BMD machine. Tabulator selection typically happens only once. The recommendation is to restart the ICX-BMD unit after tabulator selection. No further requirement to restart the unit is required.

If election files are loaded again OR a tabulator is loaded again, the unit should be restarted again before initiating any voting session.

Please contact your Liberty Vote Customer Success Manager if you have any questions regarding this Customer Advisory Notice.