



**U.S. ELECTION ASSISTANCE COMMISSION**  
1225 New York Ave. NW – Suite 1100  
Washington, DC 20005

September 15, 2006

Mr. Wally Birdseye  
President, Federal Solutions  
CIBER Federal Solutions  
7900 Westpark Drive  
McLean, VA 22102-3105

Dear Mr. Birdseye:

As you know, the accreditation assessment for ITA Practices Ciber, Huntsville, Alabama, was conducted to support the EAC interim testing program pending implementation of the full EAC Testing and Certification and program. The full program will be conducted in cooperation with the National Voluntary Laboratory Accreditation Program (NVLAP) under NIST. The interim program is intended to accredit independent, non-governmental test laboratories formerly authorized under the National Association of State Election Directors (NASED). This will allow these labs to continue voting system testing under a limited EAC accreditation.

The EAC interim accreditation report for Ciber Inc. notes that the voting system operation is a small branch office of corporate Ciber with the official title of ITA Practice, Ciber, Inc. The report finds that the responsibility of managing, defining and implementing Ciber's ISO 9001 compliant corporate quality management system is vested in another branch office of Ciber. Although ITA Practice, Ciber, created processes and procedures in 2005 to follow the management directive, the lab assessor found that processes are not presently implemented or followed. The report further finds that currently, ITA Practice, Ciber is not following their own defined processes and procedures to ensure the quality of their work product. The interim accreditation report notes in its assessment of ITA Practice, Ciber, that:

“CIBER has not shown the resources to provide a reliable product. The current quality management plan requires more time to spend on managing the process than they appear to have available and it was clear during the assessment visit that they had not accepted that they have a responsibility to provide quality reviewed reports that show what was done in testing.”

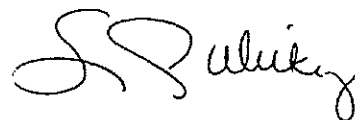
Given the findings of the laboratory assessment, prior to receiving interim accreditation from the EAC, Ciber must implement the cure outlined below.

Ciber or another EAC accredited laboratory taking responsibility for ITA Ciber operations must implement a policy and system of voting system testing and quality assurance that meets ISO/IEC 17025 and NIST handbook 150-2006. Specifically, the following issues must be addressed and the following remedies implemented. The lab must:

- a. Assign resources, adopt policies and implement systems for developing standardized tests to be used in evaluating the functionality of voting systems and voting system software. Neither ITA Practices, Ciber nor any of its partners will be permitted to rely on test plans suggested by a voting system manufacturer.
- b. Assign resources, adopt policies and implement systems for quality review and control of all tests performed on voting systems and the report of results from those tests. This shall include provisions to assure that all required tests have been performed by ITA Practices, Ciber or its accredited partner lab.

After ITA Practices, Ciber has implemented the above requirements it must request a follow-up laboratory assessment. This request shall be made in writing to me. The document should certify that you have met the requirements of this letter. EAC will schedule a one-day reassessment visit by an accredited laboratory assessor to verify that appropriate processes have been implemented to correct the deficiencies noted in the original assessment. This reassessment will take place within 90 days of the EAC's receipt of the documentation from Ciber. Should you have any questions regarding this notification, please contact Brian Hancock in our office at either 202-566-3122 or by email at [BHancock@eac.gov](mailto:BHancock@eac.gov)

Sincerely,

A handwritten signature in black ink, appearing to read "T. Wilkey". The signature is fluid and cursive, with the first letters of the first and last names being capitalized and prominent.

Thomas Wilkey  
Executive Director, EAC