



PRODUCT ADVISORY NOTICE

Date: February 25, 2022

Subject: The ImageCast Precinct (“ICP”) provisional ballot flag.

Product: ImageCast Precinct versions 5.5-B (5.5.31.1) and 5.5-C (5.5.41.3)

NOTE: The information contained in this document is for reference only. It is recommended that each jurisdiction consult with their state election authority with respect to applicable laws, regulations, procedures, and other guidelines, which may influence how this information is used.

Description:

This product advisory notice is being released to notify users of an issue related to the scanning and reporting operations for the ImageCast Precinct versions 5.5-B (5.5.31.1) and 5.5-C (5.5.41.3). This issue described below in no way affects the integrity of the votes, vote data, ballot images or accuracy of the tabulation.

The ImageCast Precinct (“ICP”) under certain circumstances may interpret standard ballots as provisional ballots during the scanning process. Once the ICP exhibits this behavior, the ICP will then interpret all subsequent ballots as provisional.

The user will be able to recognize the issue upon closing the polls on ICP units, because the number of ballots cast (as indicated on the printed report) will not match the number of ballots scanned as indicated on the ICP LCD screen. This occurs because the ICP report flags these ballots as provisional.

It is important to note - in all circumstances:

- The public counter displayed on the LCD screen matches the number of ballots in the ballot box.
- The ballots are tabulated accurately by the ICP units and the paper ballots match the recorded vote.
- The results uploaded from the ICP tabulator to the EMS Results Tally and Reporting (RTR) module are accurate and match the ballot count.
- Not all ICX BMD ballots that are interpreted as provisional will trigger the identified behavior.



1.866.654.8683

www.dominionvoting.com

Recommendation:

Dominion has submitted an Engineering Change for the ICP tabulator to the EAC that addresses this issue.

Please contact your Dominion Voting customer service representative if you have any questions regarding this Product Advisory Notice.