PROGRAM DIRECTOR'S NOTE

“We’re from the Federal Government and we are here to help you!”

As humorous and clichéd as these words have become, I can think of no better way to describe the Testing and Certification Division Quality Monitoring Program. While the process of testing and certifying voting systems is unquestionably a critical component of the EAC mandate under the Help America Vote Act, I feel that the real value added in our certification program and where we should focus resources in the future, is working with State and local election jurisdictions to investigate and hopefully correct problems found with fielded EAC certified voting systems through our Quality Monitoring Program.

Fielded system reviews are one of the EAC’s primary tools for assessing the level of effectiveness of the certification process and the compliance of fielded voting systems. As outlined in the EAC Testing and Certification Program Manual, upon invitation or with the permission of a State or local election authority, the EAC may, conduct a review of fielded voting systems. Such reviews are done to ensure that a fielded system is in the same configuration as that certified by the EAC and that it has the proper mark of certification. This review may include additional testing of a fielded system, if deemed necessary. Any anomalies found during this review and testing will be provided to the election jurisdiction, the Manufacturer and any other jurisdiction using the affected system.

Information gathered under the Quality Monitoring Program will be used to:

- Identify areas for improvement in the EAC Testing and Certification Program.
- Improve manufacturing quality and change control processes.
- Increase voter confidence in voting technology.
- Inform Manufacturers, election officials, and the EAC of issues associated with voting systems in a real-world environment.
- Share information among jurisdictions that use similar voting systems.
- Resolve problems associated with voting technology or manufacturing in a timely manner by involving Manufacturers, election officials, and the EAC.
- Provide feedback to the EAC and the Technical Guidelines Development Committee (TGDC) regarding issues that may need to be addressed through a revision to the Voluntary Voting System Guidelines.
- Initiate an investigation when information suggests that Decertification is warranted.

Our hope is that the working relationship we are already building with jurisdictions in Ohio and several other States will set an example for future cooperation between the EAC and State and local jurisdictions. In my opinion, such cooperation is the key element in quickly and satisfactorily resolving problems with fielded voting systems, and to improve both the EAC testing process and the quality of manufactured voting systems for the benefit of all jurisdiction.

Best wishes for a great 2011!

- Brian Hancock

PROGRAM UPDATES

General Information

News & Update Center
Visit the EAC’s News & Update Center for the latest information about the Testing and Certification Program activities.

Election Resource Library
Make sure to visit the Election Resource Library for the latest test plans, test reports, and reports of state voting systems.

Voting Systems Map
EAC map shows where federally certified voting systems are used.

Useful Links
- Voting System Test Laboratory Program Manual
- Voting System Testing & Certification Program Manual
- Testing & Certification Correspondence

Subscription Status
Email rsargent@eac.gov to change your subscription status

Technical Updates

Testing and Certification Program Manual

Quality Monitoring Program
EAC’s Quality Monitoring Program is designed to ensure that voting systems certified by EAC are the same systems sold by manufacturers. The quality monitoring process is a mandatory part of the program and includes elements such as fielded voting system review, anomaly reporting, and manufacturing site visits. See the System Advisory Notices that EAC has issued.

Notice of Clarifications (NOC)
To view all of the NOCs published by the EAC, please visit the Notice of Clarifications section of the Certification Program Web site.

Requests for Interpretations (RFI)
To view all of the RFIs published by the EAC, please visit Request for Interpretations on the Certification Program Web site.

RFI 2010-08 EAC Decision on Calling Sequence

Voting Systems
EAC terminated the testing application of ES&S Unity 4.0
## VOTING SYSTEM TESTING AND CERTIFICATION

### VOTING SYSTEM STATUS REPORT: ACTIVE

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<th>MANUFACTURER</th>
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