January 30, 2012

SUBJECT: GEMS STANDARD EXPORT ERROR MESSAGE “THE EXPORT PRODUCED NO OUTPUT”

Product
GEMS v1.21.5

NOTE: The information contained in this document is for reference only. It is recommended that each jurisdiction consult with their state election authority in respect to applicable laws, regulations, procedures and other guidelines, which may affect how this information is used.

Description
Election Administrators and technicians whom are responsible for managing the export of election results for the purpose of sharing the resulting information with other election applications, may encounter an error when using the standard export format.

Running the GEMS standard export via the Election Export Results menu feature with the ‘Precincts Counted’ option selected results in the error message “The Export Produced no Output. Please Review the Export Format Parameters” being displayed and no export is generated.

Recommendations
When running the Standard Export function, select edit from the Standard Export Format window and uncheck the ‘Precincts Counted’ option in the Export Results For section. The export will now execute.

Please contact your Dominion Customer Relations Manager should you have any further questions.