

## **U.S. ELECTION ASSISTANCE COMMISSION**

### **EAC PUBLICATIONS (available in hard copies and electronically at [www.eac.gov](http://www.eac.gov))**

#### I. Election Management Guidelines Program

##### Quick Start Management Guide brochures:

- New voting systems
- Ballot preparation/printing and pre-election testing
- Voting system security
- Poll workers
- Voting system certification
- Contingency and disaster planning
- Managing change in an election office
- Polling places and vote centers
- Acceptance testing
- Absentee voting and vote by mail
- Media and public relations
- Developing an audit trail
- Uniformed and overseas citizens
- Central count optical scan ballots

##### Election Management Guidelines Chapters

- Voting system certification
- System security
- Physical security
- Absentee voting/vote by mail\*
- Acceptance testing\*
- Ballot building\*
- Contingency planning and change management\*
- Polling place and vote center management\*
- Uniformed and overseas citizens\*
- Developing an audit trail\*
- Pre-election and parallel testing\*

\*These are currently available on the EAC's Web site only, [www.eac.gov](http://www.eac.gov). Hard copies will be available soon.

#### II. Language Accessibility Program

- Spanish Glossary of Key Election Terminology
- Chinese Glossary of Key Election Terminology
- Japanese Glossary of Key Election Terminology
- Korean Glossary of Key Election Terminology
- Tagalog Glossary of Key Election Terminology
- Vietnamese Glossary of Key Election Terminology

#### III. EAC Research (<http://www.eac.gov/program-areas/research-resources-and-reports>)

- Successful Practices for Poll Worker Recruitment, Training, and Retention
- A Guidebook for Recruiting College Poll Workers
- Poll Worker Requirements by State
- Effective Designs for the Administration of Federal Elections

## **EAC WEB RESOURCES**

Voter Information Center

<http://www.eac.gov/voter>

EAC Completed Research and Reports

<http://www.eac.gov/program-areas/research-resources-and-reports/completed-research-and-reports>

Best Practices for Provisional Voting and Related research

[http://www.eac.gov/election/docs/provisionalvoting-october2006.pdf/attachment\\_download/file](http://www.eac.gov/election/docs/provisionalvoting-october2006.pdf/attachment_download/file)  
<http://www.eac.gov/Freedom%20of%20Information%20Act/reading-room>

Best Practices Report on Voting by Uniformed and Overseas Citizens

<http://www.eac.gov/election/practices/uaoc>

Best Practices in Election Administration Tool Kit

<http://www.eac.gov/election/practices/bpea/bp-welcome>

Election Management Guidelines

<http://www.eac.gov/election/quick-start-management-guides>

Language Accessibility Program

<http://www.eac.gov/voter/language-accessibility-program-1>

Resources for Overseas Citizens and Military Voters

<http://www.eac.gov/voter/overseas-citizens-and-military-voters>

Becoming a Poll Worker

<http://www.eac.gov/voter/poll%20workers>

HAVA College Poll Worker Program

<http://www.eac.gov/voter/hava-college-poll-worker-program>

State Complaint Procedures

<http://www.eac.gov/voter/state-complaint-procedures>

Election Directory for Cancellation Notices

<http://www.eac.gov/election/cancellation>

EAC Advisories and Guidance

<http://www.eac.gov/election/advisories%20and%20guidance>

**For additional information or to request copies of these publications, please contact the EAC at (202) 566-3100 or toll free at 1-866-747-1471, or via email at [HAVAinfo@eac.gov](mailto:HAVAinfo@eac.gov).**