

Issue key	Issue Type	Status	Summary	Description	Custom field (EAC Priority)
EVS6021-3	Functional	RCA Received - Discrepancy resolved with updated documentation.	[EV 2.1] No Memory Device Error after removing Master Media	<p>After successfully using the EV 2.1 in marking mode, the device was cleared/initialized, then the Election Definition was loaded and the master media was inserted when prompted. After removal of the master media from the device, an Alert Message appeared on the device with the following error displayed: "6003035: No ESS Memory Device. Cannot load data." (See attached picture No Memory Device.jpg) This message instructs the user of the next step of powering off the device.</p> <p>The device was then powered off then on. Upon booting, the device entered a "System Malfunction" screen (see attachment Firmware Executable.jpg) with the message "Exception encountered while launching firmware executable." The machine remains running in this state without further action.</p> <p>Steps before error: 1) Run the device in marking mode 2) Clear and initialize the device 3) Load election set to tabulation mode to the device 4) Insert master media when prompted</p> <p>Expected: The device will prompt the user to remove the master media, and then be in a state ready to open polls</p> <p>Observed: The device displayed a error screen that it did not contain a Memory Device. Upon restarting it then displayed a System Malfunction screen.</p>	3-Significant
EVS6021-2	Anomaly	This anomaly was not replicated therefore was never raised as a discrepancy.	[ExpressVote 1.0] Screen Lockup during accuracy testing.	<p>During the ExpressVote 14in Accuracy -1.0 test case a 14inch ballot was inserted into the device. The Ballot was rejected by the machine and the screen proceeded to freeze with the following message: "Scanning Card, please wait....". The device did not respond to the Official mode switch and no attempts to unfreeze the machine by button presses were successful. At that point the machine was restarted and continued the test case without issue. The device was able to bring up the "To begin voting insert card" screen without issue and fully recover from the error.</p> <p>SLI has been unable to recreate this issue.</p> <p>Expected Result: The ExpressVote 1.0 does not freeze after ejecting card. Also, when frozen the device is able to switch into Official mode or display an error message easily understood.</p> <p>Observed Result: The ExpressVote 1.0 froze after ejecting 14in card. Also, when frozen the device was unable to switch into official mode and it was not able to display an error message easily understood.</p> <p>Model/Serial (kiosk): EV0114340109 Software/Firmware version: 1.5.1.0 Build: TB1.0</p>	4-Insignificant
EVS6021-1	TDP	Discrepancy Addressed - Updated System Test Plan with correct revision number received and discrepancy closed.	Conflicting revision numbers	<p>System Test Plan - ES&S Voting System 6.0.2.1 ESSYS_6'0'2'1_D_TESTPLAN from TDPRev03_20180914.</p> <p>The title page of the System Test Plan displays with: Revision 1.0, but the Table of Changes displays with: Revision 1.1 on 9/11/2018.</p>	4-Insignificant